



Support Network at Penn National

Neighbors helping neighbors live actively, safely and comfortably at home

www.snapn.org

NEWSLETTER

February—March 2012

Mark your calendars and join us for these special events.

Tuesday—February 7

Annual Membership Meeting

3 p.m. at the Clubhouse
SNaP Members

Wednesday—March 7

Membership Drive Kick Off

3—5 p.m. at the Clubhouse
Speaker— Steve Gorman,
Radon Protection Services
RSVP Required

Thursday—March 29

Property Taxes, Assessments, and Appeals

3—5 p.m. Grove Family Library
RSVP Required

Saturday—April 21

Casino Night

5—9 p.m.
Mont Alto Fire House
All Residents

Saturday— April 28

Community

Pancake Breakfast

8 a.m.—11 a.m.
Mont Alto Fire House
All Residents

Annual Membership Meeting

February 7—All SNaP members and guests are invited to the annual membership meeting. The business meeting will include a brief look at the accomplishments of 2011 and the organization's plans for 2012. A re-election of Board of Trustee members will also take place.

Membership Drive Kick Off

March 7—An open invitation is extended to all Penn National residents to join SNaP members at our 2012 Membership Drive Kick Off. Mr. Steve Gorman, Radon Protection Services, will be the guest speaker. Wine and a variety of snacks will be served.

Local businesses have again contributed gift certificates and door prizes worth over \$1,100 in support of our membership drive. These contributions will be awarded to members and their sponsors who join SNaP during this drive. One lucky ticket holder will receive a \$50 gift card to the Orchards Restaurant during the event.

Socialize with other SNaP members, listen to their stories, and discover the rewards of being a SNaP member. Learn how the Support Network at Penn National is making our community an even better place to live!!!

The 2012 Membership Drive runs until March 31.

RSVP by March 2 to Bob Schaefer—352-7202, Don Weber—352-4840, or Howard Lutz—352-8818.

Property Taxes

March 29—This presentation will focus on Pennsylvania taxes, with emphasis on real estate taxes. Topics include:

- ◆ how property taxes are calculated,
- ◆ why they are often so difficult to understand,
- ◆ the assessment process,
- ◆ how Franklin County determines a value for your property, and
- ◆ the appeal process.

RSVP by March 22 to the Executive Director at 352-2612.



Visit us at
www.snapn.org for
more information about
services and activities.





Health Support Committee Survey



The Health Support Committee is interested in learning what health-related topics are of interest to SNaP members. The Committee invites you to respond to the selection and prioritization of current topics listed on the survey below. Responding to the survey will allow us to provide you with the most up-to-date information in areas of personal interest to you. The results will be published in a future SNaP newsletter.

To complete the survey, go to www.snapn.org/survey.php. Members without email will receive the survey by mail.

Rank your top three topics in order of importance to you.

- Independent Living, Assisted Living, Skilled Care, Hospice – Understanding the Differences
- Advanced Directives / Living Wills
- Dealing with Alzheimer’s and Other Forms of Dementia
- Arthritis
- Latest Cancer Treatments
- Diabetes Education and Management
- Diabetes – Healthy Lifestyle
- Heart Disease and Heart Health
- Joint Replacement
- Maintaining Physical Fitness
- Medications and Pharmacy-Related Issues
- Mental Health / Mental Fitness
- Morbid Obesity
- Nutrition
- Stress Management

Other Topics: _____

Please complete the on-line survey by February 20 or you may call the Executive Director at 352-2612 with your suggested topics. Thank you for participating.

Health Support Committee Members

Susan Pape, Chair

Rosina Saitta

Jean Morton

THINK SNaP—Services Can Go A Long Way

Volunteers

Talk to any SNaP member who has used our services. More than likely they will tell you to **THINK SNaP** for just about anything.

It is a good way of educating the community about available services and how needs are met.

SNaP has many services that are provided by dedicated volunteers that have evolved and go beyond home maintenance and

transportation. Among them are:

- caregiver relief
- meal preparation
- dog walking
- visitation
- social networks
- greeting cards
- computer assistance
- moderate cleaning
- home safety checks

- TV, computer, Wi-Fi set up
- grocery and medicine pick up
- daily phone assurance
- grab bar installation
- safe driving class

"An excellent newsletter, congrats to Donna. A great website, thank you to Roland. SNaP has continued to meet my needs during the past year and I am confident it will meet my expectations in the coming year. Every resident in Penn National can benefit by joining SNaP and I encourage them to do so."— Dick

Preferred Providers

Preferred providers also play an important role in meeting member service needs. The future may call for home modifications so that individuals can stay in their homes longer.

It is critical to have qualified and trusted local businesses and contractors to make modifications. We believe we have them and some come with discounts.

Among the services are:

- plumbing, heating, and air conditioning
- electrical work
- landscaping and lawn care
- deck cleaning and staining
- appliance repair
- window, skylights and gutter cleaning

- painting and carpentry
- roofing and masonry
- window tinting
- carpet cleaning
- auto repair
- small construction
- interior decorating and window treatments
- airport transportation

And much more...

Donna, "The plumber came out and quickly solved our problem. He was friendly and efficient and made valuable recommendations regarding future routine maintenance that would help to avoid similar problems in the future."
Regards, Larry

Other Benefits and Services

Services with discounts to members include but are not limited to:

- Mont Alto Ambulance Association membership
- massage therapy
- general and cosmetic dentistry
- wiring technology and equipment installation

- listing commission on real estate
- legal services
- trash removal
- free loaner medical equipment (portable ramp, wheelchair, walker)
- radon testing and installation of radon mitigation systems

SNaP works hard to maintain a good working relationship with volunteers and preferred providers.
For more information or to arrange for any of the services listed, please call the Executive Director at 352-2612.

Membership—A Tax Benefit

SNaP is a non-profit organization and your membership is tax-deductible when you itemize your deductions. Why not take advantage of this opportunity and support your community organization.

Thank You Notes

The SNaP office phone rings many times in the course of a business day. Some of those calls are for services and some are from members calling to express their gratitude and to say “thank you”, or “thank you for doing what you do”, or “the volunteer or preferred provider did an excellent job in solving our immediate problem”. Members also send cards or fill out our online feedback form with appreciation to the organization. (Testimonials used with permission.)

Hi Donna,

I wanted to tell you how pleased I was by recent work done by B&H Landscaping. Their price was actually the lowest of the three prices I got, but best of all, they did a great job. I really appreciated the fact that they kept me informed about when they would do the work, which had to change several times because of the weather. It was so nice to know what was going on. Thank you for recommending them.

I had the need to call you again when I realized my sump pump wasn't working. I didn't know whether to contact a plumber, electrician or contractor, so I called you! You contacted Keith, SNaP volunteer, who came out to assess the situation. Not only was he able to figure out what was wrong, but with parts supplied by a neighbor, was able to make temporary repairs until I was able to arrange for a permanent solution.

I have been so pleased with the referrals you have given me in the past and greatly appreciate the SNaP volunteers. My membership is money well spent.

—Julie

Donna,

Accolades for the services that SNaP provides be it large or small. I purchased a new microwave oven from Sears with intentions of installing it myself. Further investigation proved that this was a more complex task than anticipated i.e. weight, venting, fan configuration, etc. My call to you resulted in a prompt response from Bob who offered his services to assist in removing my old microwave oven and install the new one. The result was me assisting the volunteer who KNEW WHAT HE WAS DOING. Thanks to SNaP and the Bob we are now enjoying our new appliance and certainly enjoy the service your (our) organization offers the community.

—Bob

Last fall, just before Thanksgiving, our wall oven quit. I called Donna and she gave me a couple of businesses to call. Marvin's Appliance Repair came out, charged me very little and got the old oven working. The oven took brutal punishment through the Christmas holidays with 17 folks in the house. We even had a pizza night and it withstood the charge. It would have cost us close to \$1000 to replace the oven with a new one. Thanks to SNaP!!!

—Richard

Renewing Memberships

A majority of upcoming renewals are due in January through March of 2012. Renewing your SNaP membership is simple—just two easy steps.

About a month prior to your renewal, you will receive a reminder call.

1. After the call, please deliver or mail your check (payable to SNaP) to 3872 Alfalfa Lane, Fayetteville, PA 17222.
2. The Executive Director will mail your renewal/tax letter and new 2012-2013 membership cards to your home.

You are set for another year of benefits and services.

Testimonials



CASINO NIGHT



Hosted by

Mont Alto Volunteer
Fire Department
Lions of Penn National
SNaP

Saturday April 21

Mont Alto Fire House

5:00 p.m. - doors open

6:00 p.m. - tables open

9:00 p.m. - tables close



*Blackjack, Roulette, Craps, Slots,
Wheel and Texas Holdem*

For tickets call

Don David 352-3234

Jim Barger 352-3712

Charlie Baker 729-1184

Donation

\$30 Pre-Sale

\$35 at the Door

Support Network at Penn National
3872 Alfalfa Lane
Fayetteville, PA 17222

SNaP Board of Trustees

Donald Weber, President
Rosina Saitta, Vice President
Marilyn Ross, Secretary
Howard Lutz, Treasurer
Donald David
Roland Foster
Jean Morton
Susan Pape
Robert Schaefer, Jr.
Dee Sweitzer

Donna Crissman, Executive Director
(717) 352-2612
email: director@snapn.org
Website: www.snapn.org



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Contributions

The Support Network at Penn National recognizes individuals and organizations who make contributions throughout the year. These tax-deductible contributions can be made “in honor” or “in memory” of a loved one or friend. All contributions may be made anonymously.



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