

## Volunteer Services

The heart of the program is the heart of our community. Although much is obtained from paid providers, our real support comes through the generosity of our neighbors. To become a volunteer or to get more information, please call 352-2612.



## Support Summary

- Quality of Life – Health
- Quality of Life – Lifelong Learning
- Transportation
- Social Support
- Home Maintenance
- Activities
- Volunteer Program

## The Management of SNaP

Our organization is under the direction of a Board of Trustees who are volunteers from Penn National.

The current Board of Trustees are:

<b>President</b>	Donald Weber
<b>Vice President</b>	Donald Gamble
<b>Treasurer</b>	Howard Lutz
<b>Secretary</b>	Marilyn Ross
Julie Anliker	Tom Mulkey
Roland Foster	Rosina Saitta
Al Gibson	Robert Schaefer, Jr.

The day-to-day operations are conducted by Donna Crissman, Executive Director.

## Membership Fees

Membership fees are per household and for one year from the date joined.

General Membership	\$250
Single Resident Membership	\$200
Supported Membership	\$150

The Supported Membership Program offers residents of moderate means full participation at a reduced rate.

To become a SNaP member, call the Executive Director at 352-2612.

*The IRS has determined that SNaP is a 501(c) (3) non-profit, charitable, tax-exempt organization.*

## The Support Network at Penn National



Enjoy peace of mind in your own  
home in the neighborhood you  
have chosen



Continue to experience  
independent living with a  
support network that will meet  
your needs with just a single  
phone call

# 352-2612

[www.snapn.org](http://www.snapn.org)

## What is SNaP?

The Support Network at Penn National (SNaP) is a membership organization of Penn National residents who seek to sustain the quality of their lives during the process of aging, especially during illness or life-changing events, through resources and services that will enable them to continue to reside in the home of their choice.



## Let's be specific

Resources and services have been identified and organized into a support structure that can respond to whatever you require to enable you to enjoy life to the fullest extent possible, even though there may be limitations on your own abilities. Access to these resources can be achieved by making a single telephone call. Say goodbye to the Yellow Pages. If you need home repair, a ride to an appointment, an exercise program, a new learning experience, or a multitude of other services – just call SNaP.

## You call – We respond

For less than 70 cents a day you will receive personal assistance from a competent team of professionals. The SNaP program is managed by our Executive Director who will personally respond to your request and make whatever arrangements necessary to meet your need. Our Executive Director is assisted by a well-trained team of volunteers and operates under the direction of the SNaP Board of Trustees.

## Let's be specific

**NEED A RIDE?** If you have no personal way to get there, SNaP will arrange transportation to get you to your medical appointment, to the grocery store, to the beauty salon, or wherever necessary. Individual fees for this service may be charged depending on the driver (volunteer or paid provider) and the ultimate destination.

**GETTING STALE?** SNaP is partnering with Penn State at Mont Alto to bring a chapter of the Osher Lifelong Learning Institute to our community. This program will provide formal courses taught by retired university professors and other knowledgeable individuals along with opportunities to pursue or expand your hobbies and other leisure time activities. If you had to delay or postpone the pursuit of an interest or hobby during your working years, here is your chance.

## Service for your peace of mind

**ROOF LEAK?** The SNaP Home Maintenance Program will respond. Just call SNaP and a preferred provider will be contacted to react to whatever your problem might be. No need to search aimlessly for an unknown service or repairman.

All of the providers on the SNaP list have been recommended by at least one of your neighbors. Some providers have granted SNaP members reduced fees. Our provider list includes over 25 different types of specialists who can provide whatever you may require to maintain your home. We can arrange for home modifications to accommodate disabilities.

**HEALTH CONCERNS?** Through the Health Support Services Program, SNaP has developed strategic partnerships with a number of local health providers who can facilitate an

answer to your health needs. Do you need a physical therapist in your home? Do you want a therapeutic massage? These are just a few of the services that can be acquired through a membership in SNaP.

## More reasons to join

**CAN'T FIND IT?** SNaP has developed a comprehensive information library of resources in the local area that can provide services beyond the scope of our support network.

We have identified support groups, providers of clinical services, government agencies, and volunteer service agencies who are available upon request. If you need help in locating a resource to meet your need, call SNaP.

**DIMINISHED SOCIAL CONTACT?** Our Social Support Services program can make arrangements for a neighbor visitation, a telephone assurance call, a home monitoring system, bereavement support, and participation in the SNaPbacks social group.

Our activities committee plans new and recurring social, educational, and fun events for SNaP members.



We also facilitate your participation in the social and fellowship events sponsored by the Penn National Homeowners Association.