

What is SNaP?

The Support Network at Penn National (SNaP) is a membership organization of Penn National residents who seek to sustain the quality of their lives as they age, especially during illness or life-changing events. This goal is accomplished by offering a support structure of services and resources to meet personal or home needs, thus enabling members to continue to live comfortably in their own homes.

Eligibility and Benefits

All residents of Penn National are eligible to join SNaP regardless of age. Member benefits apply immediately and include but are not limited to:

- assistance and support with one phone call
- access to volunteers and preferred providers
- reduced rates on applicable services
- SNaP-sponsored presentations
- home safety checklist and inspections
- social activities
- new friendships and shared interests
- some or all of the membership fee may be tax-deductible (consult your tax advisor)
- benefits and services handbook

A Network of Support

Resources and services have been identified and organized into a support structure that can respond to members' personal or home needs.

You call – We respond

Members can access resources and services by making a single telephone call to the executive director at 352-2612.

SNaP's executive director will promptly respond to a member request and make necessary arrangements to meet the need.

Service Providers

SNaP has a team of competent and experienced volunteers and an extensive list of trusted local service providers who can meet just about any challenge a member may have.

"Volunteers" are Penn National residents who are ready and willing to provide services such as daily phone calling, caregiver relief, visiting, computer or other technology assistance, transportation, home maintenance; and short-term services such as meal preparation, pet sitting, dog walking or light house cleaning. SNaP volunteers continually amaze members with their skills and eagerness to help.

"Preferred Providers" are businesses vetted by Penn National residents who were pleased with their workmanship, promptness and prices. Not all providers offer reduced rates, but they all provide quality service and workmanship at a reasonable cost.

Service Follow-up and Feedback

Once the service has been performed, the executive director will call the member to find out if the work was satisfactory.

A feedback form is available at www.snapn.org for members to comment on the service received. Member testimonials can also be found on the web site.

Services and Programs

Transportation

SNaP will arrange for a volunteer driver to transport members to a medical appointment, grocery store, beauty salon, hospital for outpatient surgery or wherever necessary. For longer trips, such as to an airport, the services of a preferred provider may be more appropriate. The provider will charge a fee at the time of service.

Home Maintenance

Almost any household task, up to and including a remodeling project, is an occasion to call SNaP. Volunteers (many of whom are SNaP members) handle the smaller jobs with skill and efficiency. Nothing is charged for their services beyond the cost of materials.



Preferred providers handle jobs that are larger in scope. They offer a comprehensive range of home maintenance services, including roofing, painting, asphalt driveway sealing, carpet cleaning and lawn services to name a few. Members pay the preferred provider directly for their service.

Quality of Life

A short recipe for quality of life:

Stay healthy!
Stay active!
Stay interested!

SNaP tries to help members maintain their mental and physical health by providing seminars, educational opportunities and information on clinical and health support services. If you're looking for an exercise program, a book club, or a continuing education course, SNaP can help you find the right one.



SNaP can also enhance members' quality of life with medical alert monitors, home safety inspections, visiting and caregiver relief.

Social Support

It's all too easy for a person living alone to become isolated and virtually forgotten by the community. There are several ways SNaP helps to reverse this tendency.

The "SNaPbacks" group, started by members of SNaP, is open to all Penn National singles free

of charge. The group plans a dinner out at a local restaurant or an enjoyable outing each month.

Additionally, SNaP provides daily telephone calls, home visits or an occasional luncheon for interested members, as well as sponsoring other social activities. All activities are open to couples as well as members living alone.

Programs

Plans are always underway for new educational and entertaining social events. SNaP sponsors these activities:

- annual pancake breakfast
- casino night
- shredding day (every other year)
- medications disposal
- pot luck supper and book sale
- pecan sale
- holiday bazaar

In addition, SNaP facilitates members' participation in the social and fellowship events sponsored by the Penn National Homeowners Association, as well as events in surrounding communities.

The Management of SNaP

SNaP is governed by a nine- to twelve-member board of trustees. Trustees are volunteers living in Penn National who serve three-year terms.

SNaP's day-to-day operations are conducted by Executive Director Donna Crissman.

For more information about the Support Network at Penn National, visit us at www.snapn.org.

Membership Fees

Membership fees are per household and for one year from the date enrolled.

General Membership	\$250
Single Resident Membership	\$200
* Supported Membership	\$150

* A supported membership offers residents of moderate means full participation at a reduced rate.

To become a member, call the executive director at 352-2612.

Contributions

The IRS has determined that the Support Network at Penn National is a 501 (c) (3) non-profit, charitable organization. All contributions are tax-deductible.

Charitable contributions are accepted at any time and may be mailed to the SNaP office at 3872 Alfalfa Lane, Fayetteville, PA 17222-9467

Become a Volunteer

The heart of the program is the heart of our community. Although some tasks are performed by paid providers, the heart of the Support Network is the team of Penn National residents who generously volunteer their time and talents to help their neighbors.



To volunteer
call 352-2612
today.



The Support Network at Penn National

*Neighbors helping neighbors
live actively, safely and comfortably
at home*

352-2612

www.snapn.org