



Support Network at Penn National

Neighbors helping neighbors live actively, safely and comfortably at home

Annual Report May 1, 2008 to April 30, 2009

A Message from the President

I am pleased to report that after two years of planning and a kick-off event, we have a functioning organization. This was made possible through the enthusiastic efforts of our Board of Trustees, our Executive Director and over 80 volunteers. The Support Network at Penn National (SNaP) is presently delivering services that contribute significantly to the quality of life for our members and make a great neighborhood even better! We have received numerous testimonials from our members regarding the timely delivery of service and the attentiveness and concern expressed by our Executive Director. This report is about our past year; however, I want to stress that we are continuing to add services, make improvements in our administrative processes, and arranging for the use of community assets to enrich our lives. Our first year has been a success – the next one will be even better! -- *Dick Kiel*

Who We Are SNaP is a non-profit charitable organization founded by a group of our neighbors. SNaP provides its members with information and access to services through an extensive network of service providers, a combination of education and self-help, and involvement of volunteers that will help our friends and neighbors continue to enjoy the quality of life they have found here in Penn National.

Our Mission SNaP is a membership organization of Penn National residents who seek to sustain the quality of their lives during the process of aging, especially during illness or life-changing events, through resources and services that will enable members to continue to reside in the home of their choice.

Programs and Events

Pecan Sale	Osher Life-Long Learning Courses
Shredding Day	Exploring Mind and Body Medicine
Coffee for New Members	In Home Computer Instruction Month
Member Pot Luck Supper	Lifeline Emergency Alert System Demonstration
Member Wine and Cheese	AARP Refresher Safe Driving Course for Volunteer Drivers
Get Together for Volunteers	Healthy Steps for Older Adults: A Program to Prevent Falls
PNHA Annual Picnic (sponsor)	
Snow Tubing at Liberty Mountain	

Members

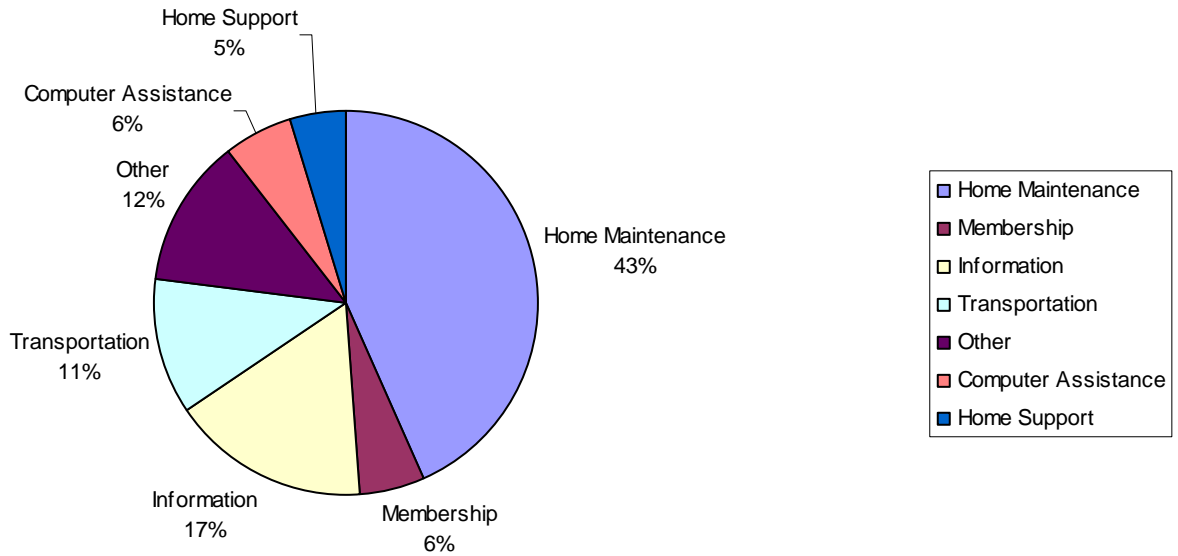


Statistical Summary

Number of

Members	103
Volunteers	87
Preferred Providers	57

Calls by Services



Notes:

240 requests for service (volunteers performed 69 of the requests)

“Other” includes all miscellaneous calls that come into the SNaP office



Volunteers in Action

Volunteers performed 69 of the member requests for services. Volunteers spent 36 percent of their time transporting members to appointments, picking up prescriptions or grocery shopping, 8 percent of their time providing home support, 22 percent completing home maintenance projects, and 3 percent performing other tasks. Countless hours by board and non-board members were spent planning and preparing for programs and events held for members. Our web master spent over 500 hours developing, testing, and updating our website.



Financial Statement

Fiscal Year

January 1, 2008—December 31, 2008

Funds Carried Forward – Fiscal Year 2007	\$ 600	
Income		
Memberships	33,214	
Contributions	2,530	
Legislative Grant	10,000	
Pecan Sales	4,852	
Miscellaneous	<u>208</u>	
Total Income	\$50,804	
Total Funds Available		\$51,404
Expenses		
Salary	\$28,250	
Salary Costs	2,784	
Telephone	834	
Office Supplies	885	
Mileage	249	
Office Rent	1,800	
Bank & Credit Card Fees	340	
Insurance	1,771	
Kick-off Expenses	2,265	
Printing & Copying	2,261	
Postage	233	
Web Site	75	
Cost of Pecans Sold	2,217	
Event Rent	<u>75</u>	
Total Expenses		<u>\$44,039</u>
Funds Remaining End of Fiscal Year 2008		<u>\$ 7,365</u>

Submitted by:

Donald H. Weber, Treasurer

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2008 Board of Trustees

*Alvin J. Poppen
Richard Kiel
Donald Weber
Marilyn Ross
Julie Anliker
Roland Foster, Web Master
Donald Gamble
Jayne Gamble
Al Gibson
Walt Heidelbergbach
Howard Lutz
Thomas Mulkey
Rosina Saitta
Eleanor Smith, Volunteer Program
Wilma Weed*



2008 Committees

Home Maintenance—Chair, Richard Kiel
Transportation—Chair, Al Gibson
Information—Chair, Julie Anliker
Home Health—Chair, Don Gamble
Social Support—Chair, Don Weber
Life Long Learning—Chair, Tom Mulkey
Volunteer Program—Chair, Eleanor Smith

Web Master—Roland Foster

2009 Committees

Membership—Chair, Howard Lutz
Publicity—Chair, Rosina Saitta
Activities—Chair, Julie Anliker
Social Support—Chair, Don Weber
Quality of Life: Health—Chair, Don Gamble
Quality of Life: Learning—Chair, Tom Mulkey
Fundraising—Chair, Al Gibson
Volunteer Program—Vacant

Web Master—Roland Foster